Reg. No. :
Name :

IV Semester B.B.A./B.B.A.(R.T.M.) Degree CBCSS (OBE) Regular/ Supplementary/Improvement Examination, April 2022 (2019 Admission Onwards) **Core Course**

4B06BBA/BBA(RTM): HUMAN RESOURCE MANAGEMENT

Time: 3 Hours

Max. Marks: 40

PART - A

Answer all questions. Each question carries 1 mark.

- 1. Define decision making.
- 2. What do you mean by job description?
- 3. Define job enrichment.
- 4. State the needs of training.
- 5. What do you mean by incentives ?
- 6. What is meant by promotion?

 $(6 \times 1 = 6)$

PART - B

Answer any 6 questions. Each question carries 2 marks.

- 7. State any two roles of HR manager.
- 8. Explain the objectives of HRM.
- 9. State the difference between HRM and personal management.
- 10. State the importance of man power planning.
- 11. Discuss the process of job analysis.
- 12. State the various benefits of training.
- 13. What are the reasons for demotion ?
- 14. What do you mean by labour turn over ?

 $(6 \times 2 = 12)$

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PART - C

Answer any 4 questions. Each question carries 3 marks.

- 15. Discuss the evolution of HRM.
- 16. State the merits of internal sources of recruitment.
- 17. Discuss the benefits of job evaluation.
- 18. Discuss the types of training.
- 19. State the objectives of compensation management.
- 20. Explain the importance of grievance redressal.

 $(4 \times 3 = 12)$

PART - D

Answer any 2 questions. Each question carries 5 marks.

- 21. Define Human Resource Planning. Explain its steps.
- 22. Explain the various methods of executive development.
- 23. Discuss the meaning and methods of performance appraisal.
- 24. What is absenteeism? State its causes. Also state the measures to control absenteeism. (2x5=10)