K23U 3527

Reg. No. :

Name :

III Semester B.B.A./B.B.A. (RTM) Degree (CBCSS – OBE – Regular/ Supplementary/Improvement) Examination, November 2023 (2019 to 2022 Admissions) GENERAL AWARENESS COURSE 3A12BBA/BBA (RTM) : Personality Development and Communication Skills

Time: 3 Hours

Max. Marks: 40

PART – A (Very Short Answer)

Answer all questions. Each question carries one mark.

- 1. Define Personality.
- 2. State the meaning of written communication. Write any two forms of written communication.
- 3. What do you mean by Social etiquettes ?
- 4. Write a note on Interview.
- 5. What is Boss Management?
- 6. What do you mean by Work Life Balance ?

PART – B (Short Answer)

- Answer any 6 questions. Each question carries 2 marks.
- 7. List the importance of time management.
- 8. Briefly state the skills needed for a successful leader.
- 9. Mention any four kinds of interview.

P.T.O.

 $(6 \times 1 = 6)$

K23U 3527

- 10. State the importance of boss management.
- 11. What are the objectives of communication ?
- 12. Define Self-actualization.
- 13. List two distinction between Yoga and Meditation.
- 14. Need for work life balance.

PART – C (Essay)

Answer any 4 questions. Each question carries 3 marks.

- 15. Discuss the general principles of effective communication.
- 16. State the characteristics of Group Discussion.
- 17. Write a note on the objectives of a selection interview.
- 18. With reference to an advertisement in "The Industrial Times". Write a letter to Calcutta Aluminum Co. Ltd., enquiring the prices, terms of sale etc.
- 19. Write a note on how Yoga help us to improve our confidence.
- 20. Give a detailed SWOT analysis of yourself for personal development. (4×3=12)

PART – D (Long Essay)

Answer any 2 questions. Each question carries 5 marks.

- 21. Give an outline on different media of communication. Discuss the merits and limitations.
- 22. Explain how time management helps in the overall personality of human being.
- 23. Discuss the relative importance of etiquettes in our personal life.
- 24. State the preparations before, during and after interview.

 $(2 \times 5 = 10)$

 $(6 \times 2 = 12)$