

Reg.	No.	:	 	 	 
Name	<b>.</b>				

# IV Semester B.B.A Degree (C.B.C.S.S. – O.B.E. – Regular/ Supplementary/Improvement) Examination, April 2025 (2019 to 2023 Admissions) Core Course

**4B08 BBA: OPERATIONS MANAGEMENT** 

Time: 3 Hours Max. Marks: 40

### PART - A

Answer all questions. Each question carries 1 mark.

- 1. What is Operations Management?
- 2. What is Motion Study?
- 3. What is Time Study?
- 4. What is VED?
- 5. What is EOQ?
- 6. What is Quality Management?

 $(6 \times 1 = 6)$ 

## PART - B

Answer any six questions. Each question carries 2 marks.

- 7. What are the different types of production systems?
- 8. What is Work Measurement?
- 9. What is ABC?
- 10. What is FSN Analysis?
- 11. What is Lead Time?

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- 12. What is Green manufacturing?
- 13. Point out any two importance of inventory management.

14. What is safety stock?

 $(6 \times 2 = 12)$ 

### PART - C

Answer any four questions. Each question carries 3 marks.

- 15. What are the factors to be considered in production location decision?
- 16. Elaborate the scope of Production Management.
- 17. What is Production Planning and Control? Elaborate.
- 18. What are the types of maintenance in the context of operations management?
- 19. Elaborate the importance of Inventory Management.
- 20. Elaborate the quality control techniques.
- 21. What are the TQM Models?

 $(4 \times 3 = 12)$ 

### PART - D

Answer any two questions. Each question carries 5 marks.

- 22. What is Plant Layout? What are the types of plant layout?
- 23. What is production system? What are the elements of production system?
- 24. What are the principles of materials management?
- 25. What are the quality improvement techniques available in operations management? (2×5=10)